

We are extremely grateful for the support of the following organisations and hope that they can share in the continued success and development of opportunities offered to students with learning disabilities at Vision 21



Open College
Network

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Training and work opportunities for people with a disability.

This leaflet is available electronically, in Welsh, large print, Braille, on audio CD, or in other languages upon request.

Contact:

Project Co-ordinator
Tel: 029 2062 9962

or staff at:
91 Albany Road
Roath
CARDIFF
CF24 3JJ

Tel/Fax: (029) 2046 0833

Email: fiona.cullen@vision-twentyone.com
www.vision-twentyone.com



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The Vision 21 Gift Shop

Hand made crafts, craft supplies
and gifts for Home and Garden

Training in
Retail Skills

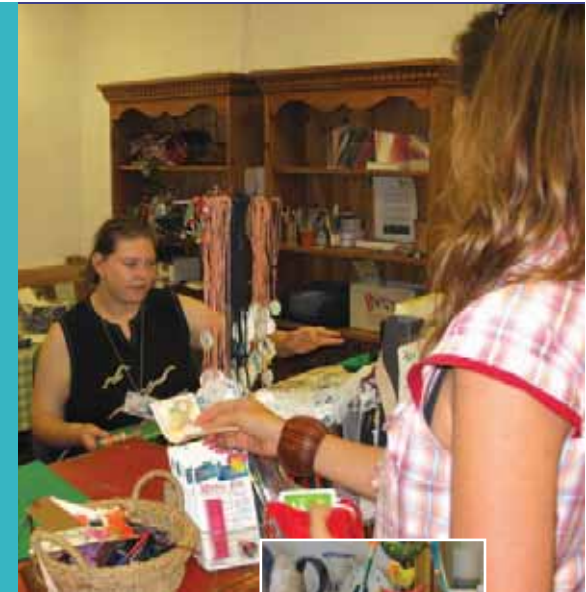


THE WORKPLACE

The Vision 21 Gift Shop exists primarily to provide vocational training in retail skills to Vision 21 students. It also offers an opportunity to showcase and sell the extensive range of quality craft work produced in the Vision 21 workshops. Additional products are carefully chosen to complement the work produced by the students. The bought in stock also provides opportunities for practicing retail skills for students in the shop.

The Gift Shop is a friendly supportive environment in which students who have an interest in learning retail skills can develop their confidence and abilities. Key areas are money handling, use of a till, pricing goods, shelf display and maintenance and customer care and banking. Students are involved as much as possible in every aspect of running the shop. There is a strong emphasis on

empowerment of the individual by encouraging them to think for themselves and make their own decisions. Students at The Gift Shop also have the opportunity to make greeting cards and be involved in other craft activities.



GIFTS

There is an extensive range of goods for sale. Many of the items are hand made in the Vision 21 workshops and are unique. They include:

- Hand built stoneware ceramics for home and garden from Fairwater Pottery.
- Hand crafted wooden gifts and garden furniture (available to order) made from recycled timber and treated with environmentally friendly stains from Fieldway and Skomer wood workshops.
- Hand made greeting cards, gift tags craft work and jewellery made by students at the Gift Shop.
- An extensive range of gifts for home and garden including baskets, bags, candles, scarves, jewellery, gift-wrap and craft supplies etc.

Efforts are made to source products that are fairly traded and that promote recycling where possible.

Opening times:

The Vision 21 Gift Shop is open to the public from 9.30am – 5pm Mondays to Saturdays.



TRAINING AND ACCREDITATION:

Initial 'taster' sessions are arranged for those who may benefit. Students then attend Enfys for one or two days per week (occasionally more where appropriate). An individual training plan (ITP) consisting of some or all of the following is developed for each student:

- Prepare and store incoming stock
- Label goods for sale
- Display goods for sale and maintain displays
- Serve customers and take cash payments
- Wrap and/ or pack goods required by customers
- Check goods for refunds or exchange
- Restock shelves and product display areas
- Assist in cashing up, record keeping and banking
- Greeting Card Production
- Craft Work Production

In addition all students receive an induction; health, safety, hygiene and welfare guidance. Appropriate first aid, fire precautions and safe lifting/handling training is given as well as related life skills, employment and independent living guidance.

